risr/ offers assessment and lifelong learning through one integrated platform, giving customers the control and clarity they need to drive better learning. Trusted partners of awarding bodies, educators, trainees and students all over the world, **risr/** customers include the General Medical Council, University of Toronto and King's College London.

Building a long-term online proctoring partnership

THE CHALLENGE

risr/ (formerly Fry) with customers globally – including the UK, Australia, Canada, Singapore and Europe – to deliver end-to-end assessment and track candidates' progress. 100% of doctors in Canada sit a qualifying assessment on **risr/**assess.

Three powerful modules make up the **risr/** platform. risr/apply enables users to apply and pay for their exams, training, events and memberships. **risr/**assess provides everything needed to manage and deliver exams and assessments, from creation, preparation and delivery to analysis, reporting and feedback, and **risr/**advance gathers evidence of users' training & CPD progress, providing them with the insights they need throughout their learning journeys.

The Covid-19 pandemic saw **risr/'s** trajectory accelerate even further as organisations looked for a long-term view on moving to online examination services. **risr/** rapidly began innovating with new additions to its software, including seeking an integrated online proctoring and assessment security partner. In evaluating the proctoring marketplace, **risr/** sought a partner that would understand the need for security and integrity in high-stakes testing while balancing the need for flexibility, service and hands-on support in meeting their customers' needs.

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Entering such a collaborative partnership with Examity has proved a huge success.Their team makes sure that the onboarding process is smooth and our clients are well looked after.

Paul Glover, Chief Operating Officer

OUTCOMES

With as many as 2,000 candidates trying to log into high-stakes exams at one time, **risr/** appreciated that Examity was able to strike a unique balance between maintaining security and providing a high-level of support to each candidate taking their exam.

Understanding that the support that candidates receive on exam day is key, Examity was able to provide technical support (and help through the onboarding process itself) across many different time zones. Examity was also able to cater to individual client needs by delivering a highly customisable proctoring solution. Additionally, **risr/'s** clients were happy to form a long-term proctoring partnership with Examity that they could grow and evolve with.

This partnership also helped **risr/** become so familiar with the features of the Examity solution that **risr/'s** leadership team was easily able to articulate the benefits of Examity to potential new clients. The open and collaborative dialogue between **risr/** and the Examity leadership team was and continues to be critical in gathering collective learnings and identifying ways to improve software and support test-takers as the partnership moves into the future.

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In the short time we had to get things working, Examity was able to receive our customers' feedback and quickly iterate and implement it.

Paul Glover, Chief Operating Officer

Curious to learn more about risr/ and how Examity can support your online proctoring needs? Please contact us today.

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ABOUT EXAMITY

Examity was founded to meet the needs of universities, employers, and assessment providers looking to protect test integrity. Since 2013, Examity has partnered with hundreds of organisations worldwide to provide a cost-effective and flexible online proctoring solution.